

CONFIDENTIAL

MONKAUDIT INTERNAL SALES BRIEF

Hopr

Unknown - Unknown



GrowingMonk

Digital Marketing & Growth Agency

Score: 46/100

Rating: Not verified

Reviews: Not verified

Audit mode: Deep Audit

Prepared: 12 May 2026

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Reviewer: info@growingmonk.com

Generation: Gemini

Deal Closing Snapshot

Pitch Angle

Position GrowingMonk as the team that diagnoses what is not working in Hopr's current growth flow, then fixes the path from local visibility to trust, enquiry, booking, and follow-up.

Suggested Offer

Start with a Local Visibility and Enquiry Flow Sprint: GBP cleanup, service/category optimization, proof refresh, landing/contact path review, and basic tracking setup.

Next Ask

Ask for the website/social links and GBP access or screenshots, then convert this first-pass audit into a reviewed client-safe report.

Source Confidence

Medium. Based on 3/4 public sources resolved.

Likely Pain Points

- They may have visibility and reviews, but may not know why enquiries are not growing or converting consistently.
- They may be visible on Maps but may not know which enquiries come from Maps, search, referrals, or social.
- If there is no strong owned website/landing page, prospects may rely only on Maps and third-party impressions.
- Review quality, photo freshness, service clarity, and local competitor positioning may be inconsistent.

Priority Findings

Fix lens: identify what is not converting into enquiries

Hopr should be reviewed as a business that may already have visibility, but may still be losing enquiries because proof, contact flow, social content, tracking, or competitor comparison is not strong enough. A top competitor benchmark still needs to be verified before claiming who is winning locally. Action: Start the sales conversation by asking what is not working today: calls, WhatsApp, walk-ins, Instagram enquiries, website leads, review growth, offer clarity, or repeat bookings.

Public identity is discoverable, but the audit surface is too thin

Hopr can be identified from the supplied Maps source in Unknown. However, the current input does not include a website or owned social channel, so the audit can verify local presence but cannot fully inspect conversion, messaging, booking flow, or tracking quality. Action: Attach the website and primary social profile, or capture the Google Business Profile fields through Places API, before sending a final client-facing PDF.

Local SEO has a starting base through Maps

For a local service business, Maps visibility is one of the highest-intent discovery surfaces. The presence of a Maps profile is a useful base, but ranking strength, review velocity, service/category completeness, photos, Q&A, and competitor comparison are not yet verified. Action: Review GBP completeness, services, categories, photos, reviews, and top local competitors for the target neighborhood.

Conversion and contact flow need owned-channel evidence

The website was reachable, so basic metadata/contact checks were included. The next layer should inspect mobile speed, above-the-fold CTA clarity, WhatsApp/call behavior, form friction, and thank-you/tracking events. Action: Run a mobile-first conversion review and verify tracking events for calls, forms, WhatsApp, and booking clicks.

Recommended Next Moves

- Diagnose the current failure point before selling execution: confirm whether Hopr needs more visibility, stronger trust proof, better conversion flow, better

Instagram/Reels demand, better review velocity, or better tracking.

- Complete the Google Business Profile review for Hopr: rating, review volume, recent review themes, staff mentions, cleanliness mentions, pricing sentiment, primary category, photos, services, and Q&A.
- Compare the supplied website/social links against the Maps profile so the business identity, offers, and contact options stay consistent.
- Run a competitor review pull for the top nearby salons/stores before finalizing positioning, pricing, and trust recommendations.
- Prioritize a 30-day local visibility and enquiry-flow sprint before deeper ads or automation work.

Quick Wins

- Create a simple Working / Not Working / Missing / Fix tracker for Maps, reviews, website, Instagram, WhatsApp/calls, and tracking.
- Make business name, category, neighborhood, phone, website, and booking/WhatsApp paths consistent across Maps and owned channels.
- Refresh GBP photos and service descriptions around the highest-value services for the target neighborhood.
- Create a simple source-of-truth landing page if no website exists, with visible call, WhatsApp, directions, services, proof, and tracking.
- Prepare a review-response and review-generation rhythm before scaling paid acquisition.

Sales Discovery Preparation

- Which services are most profitable or highest priority to grow this month?
- Where do most enquiries currently come from: calls, WhatsApp, walk-ins, Instagram, website, or referrals?
- Who manages the Google Business Profile, reviews, photos, and service updates today?
- Do calls, WhatsApp clicks, forms, and booking actions get tracked anywhere?
- If one thing is not working right now, is it fewer enquiries, lower conversion, weak repeat visits, poor tracking, weak Instagram response, or competitor pressure?

Data to Request

- Google Business Profile access or screenshots
- Google Analytics / Search Console access
- Ad account access if running ads
- Instagram insights screenshots
- Monthly enquiry / booking volume
- Current monthly marketing spend

Objection Handling

- If they say Maps already works, anchor on measurement and missed enquiry clarity: visibility is useful, but the business still needs proof, convers...

Do Not Claim in Client Materials

- Do not claim lost revenue or missed leads without analytics or call/booking data.
- Do not claim ranking position without checking live local SERPs and competitor context.
- Do not invent review count, rating, phone, or address when Maps/Places data was not verified.

Growth Readiness Scores + Evidence

Google Business Profile / Local SEO	38/100	20%	<ul style="list-style-type: none">Maps profile source is available, but richer GBP metrics need Places access.
Reviews / Reputation	45/100	20%	<ul style="list-style-type: none">Review count, recency, owner replies, and sentiment were not fully verified in this run.
Website / Conversion	76/100	20%	<ul style="list-style-type: none">Website was reachable and basic conversion cues were checked.
Social Content	30/100	15%	<ul style="list-style-type: none">No social content source was attached.
Competitor Strength	30/100	10%	<ul style="list-style-type: none">Competitor review set was not verified;manual or Places research is needed.
Tracking / Funnel	40/100	10%	<ul style="list-style-type: none">Website tracking and funnel cues require deeper page/access review.
Paid Growth Readiness	55/100	5%	<ul style="list-style-type: none">Paid campaigns should wait until proof, contact flow, reviews, landing page, and tracking are stronger.

Verified Public Data

- Website responded with HTTP 200.
- Google Maps/Profile URL was provided for identity matching.
- Google Maps short link resolved successfully.
- Website title found: Hopr - Smart Carpooling App for Easy & Affordable Rides.
- Website meta description is present.
- Public email/contact pattern found on website.
- Public phone/contact pattern found on website.

Research Limitations

- Rating, review count, full address, staff themes, cleanliness themes, pricing, and competitor review details require Google Places API access or manual verification.
- Google Places text search found no match for "Hopr Unknown".

Competitor Intelligence

- Competitor review comparison is required, but no competitor review set was verified in this run.
- To complete it, pull the top nearby Unknown competitors from Google Places, compare rating, review count, review recency, photo quality, service/ca...
- The report should identify who is doing better, why they appear more trustworthy, and what Hopr should copy operationally.

Research Metadata

- AI Provider: gemini
- AI Model: gemini-2.5-pro
- Generation: Gemini generated
- Generated at: 12 May 2026
- Prompt version: growth-os-v2-monkaudit-places-context
- Audit mode: Deep Audit
- Last updated: 12 May 2026

Generation Status

Report was generated by Gemini AI from public source data.